INFOSOFT IT SOLUTIONS

Training | Projects | Placements

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Cisco CCNA Collaboration

Understanding Cisco Collaboration Foundations (CLFNDU 210-451)

- **Describe the Characteristics of a Cisco Unified Communications Solution**

    o Identify Cisco Collaboration Applications and Endpoints

    o Provision End Users in Cisco Unified Communications Manager (CUCM)

    o Describe Call Signaling and Media Flows

- **Provision End Users and Associated Devices**

    o Describe User Creation Options for Cisco Unified Communications Manager and Cisco Unified Communications Manager Express

    o Create or Modify User Accounts for Cisco Unity Connection

- **Configure Voice Messaging and Presence**

    o Describe User Creation Options for Cisco Unity Connection

    o Create or Modify User Accounts for Cisco Unity Connection

- **Maintain Cisco Unified Communications System**

  - Generate CDR and CMR Reports

  - Generate Capacity Reports

  - Generate Usage Reports

Implementing Cisco Collaboration Applications (CLICA 210-455)

- **Describe Cisco Unity Connection**

  - Describe Cisco Unity Connection Call Handlers

  - Describe Cisco Unity Connection Phone Menus

  - Describe How to Implement Toll Fraud Prevention

- **Describe Cisco Unity Express**

  - Describe How to Implement Call Coverage in Cisco Unified Communications Manager

  - Describe How to Implement Time-of-Day Routing

- **Describe Cisco Prime Collaboration**

  - Describe How to Provision Cisco Prime Collaboration Manager

Implementing Cisco Video Network Devices, Part 1 (CIVND1 210-065)

- **Describe the Characteristics of a Cisco Video Solution**

  - Describe the Components of a Video Endpoint

  - Describe the Components of a Cisco Video Solution

- **Describe Cisco Digital Media Players**

  - Describe Cisco Digital Media Player Features and Interfaces

- **Describe Cisco Video Surveillance**

  - Describe Cisco Video Surveillance Components and Architectures

Implementing Cisco Video Network Devices, Part 2 (CIVND2 210-065)

- **Describe the Characteristics of Cisco Unified Communications Manager (CUCM)**

  - Provision End Users in Cisco Unified Communications Manager

- **Implement Cisco Collaboration Endpoints**

  - Implement Cisco TelePresence Endpoints

  - Implement Cisco Jabber

- **Implement Cisco TelePresence Endpoints**

  - Implement Multipoint Calls on Cisco Collaboration Endpoints